

## what's happening at raymie Johnson estates? About Your Renovation Partners

## Greetings! Here's a little more information about your partners in the upcoming renovation process.



The Washington County CDA is managing the design process and will oversee the construction crews when renovations get underway. Staff from the CDA will reach out to you for your input on key choices and preferences such as colors for accent walls in your home. The CDA will keep you informed of the overall renovation via flyers, letters, and on the renovation website.

www.washingtoncountycda.org/ raymie-johnson



General questions (Resident Relations): 651-439-0858 (or) resident@sheltercorp.com

Income certification questions (Compliance Team): certifications@sheltercorp.com

Raymie Johnson office: 651-439-0858



Contact Jane McCarthy, Service Coordinator: jmccarthy@canvashealth.org (or) 651-242-2655 Days available: Monday to Friday, 9:00am to 5:00pm

> Partner Information Continued Other Side

**Shelter Corporation** is the property manager for Raymie Johnson Estates. Staff from Shelter will guide you through the process of recertifying your income and signing a new lease. Shelter will continue to oversee day-to-day management and maintenance at Raymie Johnson. Staff will be available to assist residents with any questions regarding your lease agreement and HUD assistance. Additionally, they can direct you to the appropriate resources if you have inquiries about the upcoming renovation.

**Canvas Health Service Coordinators** will provide support and connection to resources within the community, assisting residents in accessing programs that you may not be aware of or know how to access. Canvas Health staff can help you save money, stay healthy, and remain independent. The Service Coordinators can:

- Arrange services that help you live independently in your home (i.e., home health care, housekeeping, meals, grocery delivery, transportation, etc.)
- Refer you to agencies that provide financial, medical, or energy assistance, care or case coordination
- Answer questions or help to make phone calls about bills, statements, or other mail (advocacy)
- Arrange educational presentations on a variety of topics
- Assist residents with conflict resolution
- Complete paperwork for medical benefits, ADA certification for transportation, energy assistance, county forms, etc.
- Guide you through the information about the renovation and direct your questions to the appropriate resource

All dates and specific details are subject to change. Document date: January 27, 2025



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Housing Opportunities Unlimited

Project Manager Sylvester James III: 773-629-0912

Assistant Project Manager Tanda Makupson: tmakupson@ housingopportunities.com (or) 216-293-8965 Housing Opportunities Unlimited (HOU) will help you prepare for the upcoming property upgrades and will assist you with any temporary relocation necessary during renovation.

 HOU is a full-service, nationwide relocation consultant agency who will be leading the Raymie Johnson relocation responsibilities. HOU's primary objective will be engaging with all the Raymie Johnson community through an Assessment Survey to better understand residents' needs and preferences prior to starting your relocation journey.

HOU fully understands that any project can come with some inconvenience, and they are committed to minimizing disruptions as much as possible. Their goal is to ensure transparency, maintain open lines of communication, and address your concerns promptly.

HOU staff are available and look forward to building a relationship with you as momentum picks up and we start to mobilize within the community. If you have any questions, please feel free to contact HOU.

At HOU, we know our services are only as good as the relationships we form with residents, and we value the knowledge you bring about your community and its history. From all of us at HOU, we look forward to meeting you!

Please also see the accompanying HOU brochure.



Kaas Wilson Architects is our design partner. Founded in 2007 here in Minnesota, they bring a fresh approach to architecture for multifamily housing and senior living. Their unique team approach leads to better understanding and the creation of successful environments for living, working, and aging.

Partner Information Continued Other Side